



MEMBERSHIP SAVINGS PLAN LIMITATIONS & EXCLUSIONS

EXCLUDED FROM MEMBERSHIP SAVINGS PLAN:

- Conditions or services under Worker's Compensation or Employer's Liability laws.
- Services unable to be completed due to the patients' medical health, mental health, or other unhealthy status.
- Congenital malformations other than congenital anomaly of tooth/teeth from birth.
- Any alterations, restorations, or treatments of the temporomandibular joint.
- Any procedures for full mouth rehabilitation requiring appliances or restorations.
- **Any appliances, diagnosis or treatments conducted by a referral made to another dentist or specialist outside of our office in order to complete treatments in connection with any dental procedure in this office.**
- Quality Dental Plan patients cannot use their own dental insurance benefits or other dental coverage in conjunction with any part of the Quality Dental Plan Membership.
- Any unused services within the basic yearly Quality Dental Plan Membership are nontransferable to other plan members regardless of the service.
- **Any missed appointments (or cancellations made without 48 hours of the appointment) will be charged a 25% fee of the services that were to be rendered. Our office must be contacted during normal business hours in order to cancel or change an appointment time.**
- All membership fees are due in full at the time services are rendered.
- There are no refunds on membership fees WHEN any treatment provided equals or exceeds the costs of the membership fee.
- All payment for services are due in full at time of services in order to receive QDP savings
- Family members within the same Quality Dental Plan Membership Savings Plan shall have the same anniversary date regardless of sign-up date.
- If you have Periodontal Disease, a Periodontal Maintenance will be performed since a 'healthy' cleaning will not be sufficient for your oral health care needs. The healthy cleaning benefit, included in the QDP membership, will be applied to the costs of your Periodontal Maintenance cleanings two times in your plan year. The difference in fees will be your responsibility at the time of service. Each additional maintenance recall, will be eligible for the 15% discount.